



J-1 WORK AND TRAVEL PROGRAM

**JOB OFFER AGREEMENT FORM**

**Exchange Visitor ID number**

**HOST ENTITY INFORMATION**

Host Entity Name: Busch Gardens Williamsburg  
Site of Activity Address: 1 Busch Gardens Blvd, Williamsburg, VA, 23185, United States

**JOB INFORMATION**

**Job Title** Ride Operator  
**Start date - Earliest** 2024-05-01 **Latest** 2024-06-01  
**End date - Earliest** 2024-08-20 **Latest** 2024-09-10  
**Guaranteed salary/wage per hour before deductions** 13.00 \$ per hour  
**Estimated tips** None  
**Average hours per week** 32  
**Required Interviews** Sponsor Interview, Host Interview

**HOUSING INFORMATION**

**Housing Model** Host company provided

**EXCHANGE VISITOR SECTION**

Exchange Visitor Printed Name	Date of birth
Program Start Date	Program End Date
Signature	Date

Sponsor or agency representative name

I confirm that I have read, understood, and agreed to the conditions outlined in this job offer. I agree to adhere to all Geovisions and Department of State program rules regarding employment and program participation, including the Terms and Conditions which were part of my program application. If I change jobs without receiving prior permission from Geovisions, or if I violate other Geovisions rules or J-1 program regulations, Geovisions may end my program early, and I will be required to return home. I understand that if my program ends due to regulation violations it may have a negative impact on future U.S. visa applications.

**Section 1**

**HOST ENTITY INFORMATION**

Entity name	Busch Gardens Williamsburg
Description	Whether you're a kid, teen or adult, fun is always in season. With thrilling coasters, family-friendly shows, world-class dining and unique seasonal offerings, there's something to do all year long.
Web site	<a href="https://www.buschgardens.com">https://www.buschgardens.com</a>
Primary contact name	Suzanne Regenold
Title	Ambassador Housing Village Manager

Phone 1	757-258-9134 ext. 6009
Email	Suzanne.Regenold@buschgardens.com

## Section 2

### DETAILED JOB INFORMATION

Site of Activity address	1 Busch Gardens Blvd, Williamsburg, VA, 23185, United States
Job Title	Ride Operator
Special requirements	<p>What it takes to succeed:</p> <ul style="list-style-type: none"> <li>- At least 18 years of age</li> <li>- Strong English language communication skills</li> <li>- Ability to maintain composure in stressful situations</li> <li>- Excellent multi-tasking abilities</li> <li>- Ability to work indoors and outdoors in all weather conditions.</li> </ul> <p>You will be assigned your primary site of activity after your arrival and shifts can be scheduled between either Busch Gardens Williamsburg or Busch Gardens at Water Country USA.</p> <p>Rotated placement/positions between either park will be based on business needs.</p>
Position details and description	<p>Park Operations Ride Operator</p> <p>Guests come to Busch Gardens to experience our World Class Rides and Attractions. Each ride location is unique in its own manner and provides for an opportunity to work hands on with our guests.</p> <ul style="list-style-type: none"> <li>- Team Members are trained and tested to operate rides (vary from Kiddie Rides, Family Rides, Roller Coasters &amp; Water Rides.</li> <li>- Assist guests on &amp; off rides, give rider instructions, monitor rides during cycle.</li> <li>- Maintain location cleanliness standards.</li> <li>- Rotate positions between different ride locations or at one specific ride location.</li> <li>- Team Members may be cross-trained at other Ride Locations.</li> <li>- Park/Rides Attendants may be working at a roller coaster, moving ride, or children's ride area.</li> <li>- Constantly monitor and regulate the behavior of patrons and co-workers in the ride area to prevent unsafe activities and accidents.</li> <li>- Warn patrons of safety hazards and enforce rules and regulations in a positive and courteous manner.</li> <li>- Assist guests in an out of rides which may include lifting children into seats and buckling seat belts and/or safety harnesses.</li> <li>- Operate ride controls, buttons, and switches which may be mechanical, computerized or a combination of both.</li> <li>- Effectively respond to emergency situations.</li> <li>- Prepare ride area for opening and closing each day which may include test runs of the ride.</li> <li>- Keep all ride areas clean including: seats, cars/trains, ride platform, and guest line area. This may include sweeping, scrubbing, mopping, dusting, polishing, power washing, vacuuming, waxing, and picking up trash.</li> <li>- Control entry to ride areas by monitoring pass/ticket usage.</li> <li>- Demonstrate a high level of customer service. Respond to and take appropriate action to resolve concerns and complaints of guests.</li> <li>- Keep supervisor/manager informed of situations relating to facility operation, patron complaints or concerns, accidents, emergency situations, damages, and potential safety hazards.</li> <li>- Attend departmental and team meetings as well as participate in all additional training courses.</li> </ul>

	<ul style="list-style-type: none"> <li>- Perform all duties in a safe manner.</li> <li>- Employees may be asked to move to different locations or job assignments within the property, as needed.</li> <li>- Other duties may be assigned based on business needs.</li> </ul>
Department	Park Operations Ride Operator
<p>Work schedule</p> <p>Shifts may vary; Hours may be reduced depending on business needs, weather, economic situations, your performance, sick time and other circumstances.</p>	<ul style="list-style-type: none"> <li>- Schedule may vary between 6:00 am and 22:00 pm</li> <li>- Typical shifts may be 10:00 am to 18:00 pm or 14:00 pm to 22:00 pm.</li> <li>- During weekend only operation, weekly schedules will average about 25 - 30 hours.</li> <li>- Flexible schedule based on business need to include opening, mid, and closing shifts; nights, weekends, holidays.</li> </ul>
Average hours per week	32
<p>Guaranteed salary/wage per hour before deductions</p> <p>Employers must lawfully abide by their state and local minimum wage laws for tipped and non-tipped positions. As minimum wage increases annually, even if it is in the middle of a J-1 Summer Work Travel program, employers must follow their state minimum wage laws and increase pay for any employees who's wages do not meet the new state minimum. Participants should be compensated the higher of federal, state or local minimum wage. If an employee's tips combined with their hourly wage do not meet the minimum wage requirement, the employer must make up the difference.</p>	\$13.00
Is Overtime available	Yes
Overtime wage (if applicable)	Overtime is paid at the standard hourly rate.
Required skills	<ul style="list-style-type: none"> <li>- Work in a team environment and interact with others in a professional manner.</li> <li>- Maintain area cleanliness, including sweeping walkways and patios, picking up trash, changing trash can liners, cleaning and prepping restrooms.</li> <li>- Morning prep of the park prior to opening to include hosing, pressure washing, and air blowing.</li> <li>- Follow SOP's necessary to perform job functions to serve our guests a quality product.</li> <li>- Interact with guests by greeting them and providing excellent service in an efficient and courteous manner.</li> <li>- Perform other duties as assigned based on business need</li> </ul>
Required experience	<ul style="list-style-type: none"> <li>- No experience required.</li> <li>- Necessary training provided.</li> </ul>
English level	Good
Supervisor	Suzanne Regenold

### Section 3

#### POSITION REQUIREMENTS

Grooming	
Grooming standards	<ul style="list-style-type: none"> <li>- Family friendly, smart casual.</li> <li>- Wardrobe policy guidelines will be emailed shortly after hiring.</li> <li>- Uniform provided, excluding Comfortable good quality work footwear and pants.</li> </ul>
Dress code	The park will provide some uniform pieces like work shirt, outerwear, swimsuit (for

SWG), apron (F&B).

You MUST have your own khaki or black pants, shorts or capris.

Please use the following criteria:

- Tan khaki or black in color for Busch Gardens Williamsburg without decorations.
- Fabric must be cotton or blend. No denim or jeans.
- Straight leg style. No skinny, tight fitting, legging, or jeans style.
- In good repair. No holes or fraying edges.
- No loose items like chains or loops.
- No cargo pockets.
- Shorts must have a minimum 7" inseam or longer and extend past fingertips and not be rolled.
- Pants must be cleanly hemmed at the appropriate length
- Length of pants should not go past the bottom of your shoes.

Footwear:

You will need to provide your own work shoes. Your footwear needs may vary depending on where exactly you work in the park, but they must all meet these requirements:

- Must be all black
- Must be completely closed in the front and back
- Food and Beverage ambassadors must wear oil and slip-resistant shoes at all times

Uniform provided?	Yes
Cost to Exchange Visitor	Approximate cost of pants and shoes if purchased in the US is \$50 - \$100.
When is uniform fee due	Upon purchase
Screening	
Host Entity will require a drug test	No
Host Entity will provide the drug test	Yes
Description of drug screening policy	Random tests are scheduled.
Will Exchange Visitors incur a cost for screening	No
Cost to Exchange Visitors (if applicable)	N/A
When is screening fee due	N/A
Payment	
Payment schedule	bi_weekly
Allowances, bonuses, and/or incentives	N/A
Estimated tips	None
Description	Overtime is paid at the standard hourly rate. Overtime is NOT "time and half".
Training / Orientation	
Host Entity provides training/orientation	Yes

Description	3 days of training includes: Company training, department training and on the job training.
Will Exchange Visitors be paid during training/orientation	Yes
Length of training/orientation	3 days
Will Exchange Visitors incur a cost for training/orientation	No
Cost to participant	N/A
When is training fee due	N/A

## Section 4

### HOUSING INFORMATION

If company provided housing or temporary housing is not offered, Exchange Visitors will need to secure housing after they have accepted the job offer.

Does Host Entity provide temporary housing?	No
Duration of temporary housing	N/A
Cost of temporary housing	N/A

### *Housing Lead 1*

Housing model	Host company provided
Gender requirement	Any
Housing type	Dormitory
Housing name	Ambassador Housing Village - SWT
Contact name	Suzanne Regenold
Address	900 Capitol Landing Rd, Williamsburg, VA, 23185
E-mail	Suzanne.Regenold@buschgardens.com
Phone	757-258-9134 ext 6009
Web Address	www.welcometobgw.com
Housing cost	20.0
How often is rent due?	Per day

Is weekly cost/rent payroll deducted?	Yes
Is housing deposit payroll deducted?	No
Housing fees - additional comments	N/A
Is deposit refundable	Yes
Deposit refund policy	Yes
Can housing be co-ed	No
Is renters insurance required	No
Housing amenities	Basic amenities provided
Distance between work site and housing	5 Miles
Transportation details	<ul style="list-style-type: none"> <li>- Transportation to and from work will be made available and EVs may use this or other options of their choosing to get to work.</li> <li>- Bus runs are scheduled based on park operating hours.</li> </ul>
Description	<p>The Ambassador Housing Village (AHV) is the private property of Busch Gardens where students working for BG/WCUSA live during their Work and Travel program.</p> <p>When you check-in at AHV, please have a pre-printed copy of each of the following documents to give to the AHV Front Desk Staff:</p> <ol style="list-style-type: none"> <li>a. Passport</li> <li>b. Visa</li> <li>c. DS2019</li> </ol> <p>Arrive on a Monday to begin on a Thursday.</p> <p>Arrival schedule is every Monday prior your DS2019 Start Date. If your DS Start Date falls on a Friday, Saturday or Sunday, you must arrive on the Monday after your DS2019 Start Date.</p> <p>Transportation:</p> <ul style="list-style-type: none"> <li>- Transportation to and from work will be made available and EVs may use this or other options of their choosing to get to work.</li> <li>- Bus runs are scheduled based on park operating hours and be subject to change.</li> <li>- AHV Transportation is available for work purposes only.</li> <li>- Shopping and other personal errands will be on the EVs personal expense.</li> </ul> <p>Housing:</p> <p>At the discretion of Busch Gardens, participants may be housed in an area hotel, containing a standard two beds, bathroom, tv, etc.</p> <ul style="list-style-type: none"> <li>- Housing costs begin the day of check-in through check-out. - Housing deductions may be delayed beyond the first paycheck and/or not included on the final paycheck.</li> </ul> <p>The total cost of housing will equal \$20/day and the total cost of housing is divided among available paychecks during your stay.</p>
Number of beds per room	4 - 5
Number of bedrooms	89
Exchange Visitors per property	387
Exchange Visitors per room	5

Bathrooms per property	89
Bedding and towels	Yes
Bedding and towel payment due	N/A
Kitchen facilities	<ul style="list-style-type: none"> <li>- There is a standard kitchen shared facility in the main building.</li> <li>- Microwaves are available.</li> <li>- No utensils provided.</li> </ul>
Additional items must bring	<ul style="list-style-type: none"> <li>- Bedding is provided</li> <li>- Towels are not provided</li> <li>- Personal items</li> </ul>
Additional comments	<ul style="list-style-type: none"> <li>- Free washer/dryer use and free linen exchange</li> </ul> <p>Housing:</p> <p>At the discretion of Busch Gardens, participants may be housed in an area hotel, containing a standard two beds, bathroom, tv, etc.</p> <ul style="list-style-type: none"> <li>- Housing costs begin the day of check-in through check-out. - Housing deductions may be delayed beyond the first paycheck and/or not included on the final paycheck.</li> </ul> <p>The total cost of housing will equal \$20/day and the total cost of housing is divided among available paychecks during your stay.</p>
Included in cost	Internet
Administration fee due	N/A
Housing deposit due	N/A
Housing deposit refundable	Yes
Further information on housing refund policy	A total of up to \$5 per day may be refunded to you via payroll after your departure based on successful completion of the program. Successful completion of the program includes working at BGW/WCUSA until your original work completion date, maintaining good standing at the Ambassador Housing Village or other supported housing, passing a final room inspection, completing all check-out paperwork and processes; a full list will be provided upon move-in with your Housing Agreement.
Lease required	No
Further information on length of lease	N/A
Fees additional comments	N/A

## Section 5

### ARRIVAL INSTRUCTIONS

Geovisions provides Orientation to all Exchange Visitors either in the Exchange Visitors home country or in the United States. If Exchange Visitors attend Orientation in their home country, they will travel directly to the Host Entity upon arrival. If Exchange Visitors attend Orientation in the U.S., they will travel to the Host Entity after Orientation is completed.

Closest port of entry airport	Richmond International Airport (RIC)
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Nearest airport to site of activity	Richmond International Airport (RIC)
Airport/bus/train pickup provided	No
General arrival instructions	<p>You must register Self-Arrival on Ambassador Housing Village Portal (<a href="http://www.welcometobgw.com">www.welcometobgw.com</a>).</p> <p>If you have any questions, please send us a direct message via Ambassador Housing Village Portal or email <a href="mailto:bgwinternationalprogram@buschgardens.com">bgwinternationalprogram@buschgardens.com</a>.</p> <p>You should complete this registration at least two (2) weeks prior to your arrival in the US.</p> <p>Please add the details of your visa appointment/outcome and flight arrival information in the Participant Portal.</p> <p>Proceed through all security checkpoints and head to the lower level where you will find the baggage claim area. Claim your baggage. There are three options to choose from when going to your job location.</p> <p>Please note that airport pickup is NOT PROVIDED. Students will be responsible for their own transportation to the Ambassador Housing Village from the airport.</p> <p>Transportation from Richmond International Airport (RIC) to Ambassador Housing Village (AHV):</p> <p>Option One:</p> <p>Ride Share or taxi – use taxi, Lyft or Uber. You must have a credit card that is acceptable in the US to be able to request a ride.</p> <p>Option Two:</p> <p>Greyhound Bus – take a taxi or ride share from Richmond International Airport (RIC) to Greyhound Bus Station in Richmond (2910 N Arthur Ashe Blvd. Richmond VA 23230).</p> <p>Once you arrive at Williamsburg Transportation Center take a taxi or ride share to Ambassador Housing Village.</p> <p>For more information about Greyhound Bus, you can visit their website: <a href="https://www.greyhound.com/">https://www.greyhound.com/</a></p> <p>Option Three:</p> <p>Private Transportation Service – Plan ahead and reserve a pick-up service from Richmond International Airport (RIC) to Ambassador Housing Village:</p> <p>a. Williamsburg Chauffeur - <a href="https://www.williamsburgchauffeur.com/">https://www.williamsburgchauffeur.com/</a></p> <p>b. James River Transportation - <a href="https://jamesrivertrans.com/">https://jamesrivertrans.com/</a></p> <p>Ambassador Housing Village Information:</p> <p>Address: 900 Capitol Landing Road, Williamsburg VA 23185</p> <p>Phone: 757-258-9134 ext. 6010</p> <p>Email address: <a href="mailto:bgwinternationalprogram@buschgardens.com">bgwinternationalprogram@buschgardens.com</a></p> <p>Website: <a href="http://www.welcometobgw.com">www.welcometobgw.com</a></p> <p>When you check-in at AHV, please have a pre-printed copy of each of the following documents to give to the AHV Front Desk Staff:</p> <ol style="list-style-type: none"> <li>Passport</li> <li>Visa</li> <li>DS2019</li> </ol>



	<p>Ambassador Housing Village Arrival</p> <p>Address: 900 Capitol Landing Road, Williamsburg VA 23185</p> <p>Phone: 757-258-9134 ext. 6010</p> <p>Email address: bgwinternationalprogram@buschgardens.com</p> <p>Website: www.welcometobgw.com</p> <p>Should you arrive in the US outside of the preferred arrival times, please see the below for the closest hotel for an overnight stay.</p> <p>Accommodation:</p> <p>Sandston Inn &amp; Suites 5209 Williamsburg Rd, Sandston, VA 23150</p> <p>Cost: from \$62 per night</p> <p>UberX/Lyft from the airport to Sandston Inn &amp; Suites: From \$60 - \$70 per ride.</p> <p>Taxi: Henrico Taxi - 24/7 Fast Cab - (+1) 804 517 4000</p> <p>Costs are subject to change - Participants are encouraged to call or visit websites for most recent rates.</p>
Should Exchange Visitors contact Host Entity before arrival	Yes
Upon arrival, Exchange Visitors should report	Housing
Phone number	757-258-9134/ bgwinternationalprogram@buschgardens.com
Preferred arrival days	Arrive on a Monday to begin on a Thursday.
Preferred arrival times	9:00 am - 16:00 pm

## Section 6

### ADDITIONAL INFORMATION

Social Security Information	
Address of the nearest social security office	<p>11706 Jefferson Ave, Newport News, VA 23606, USA</p> <p>Social security cards will be mailed to AHV.</p>
Distance of SSO from SOA	17.8 Miles
Will Host Entity provide transportation to the nearest Social Security office	Yes
Will Host Entity help Exchange Visitors make copies of the necessary documents	Yes
Other Social Security assistance provided	<ul style="list-style-type: none"> <li>- Busch Gardens will assist you with applying for your Social Security Card.</li> <li>- You must wait 5 - 10 days after completing your SEVIS Check In to go to the Social Security Office.</li> <li>- GeoVisions recommends waiting 10 days for optimal success.</li> <li>- Please be sure to bring all your required documents including the printed version of your I-94 and printed version of your DS-2019 (please note more than just these two documents are required to bring).</li> </ul>

- Please contact support@geovisions.com with any questions.

## Section 7

### POTENTIAL CULTURAL ACTIVITIES

Washington DC landmark Tour
Smithsonian Museums day
Yorktown battlefield
Jamestown settlement
ITP