



Greenheart

Work and Travel Program - Employer Information W_T-Summer 2025

Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI
October 16, 2024

Employer Information

Company Name: Festival Fun Parks, LLC DBA Noah's Ark Waterpark	Website: www.noahsarkwaterpark.com
# of Employees: 600	Phone Number: 608-254-6351
Industry Name: Amusement Park/Theme Park/Water Park	Fax Number: 608-254-8027
Primary Address: 1410 Wisconsin Dells Pkwy Wisconsin Dells, WI 53965	Email Address: heather.wagner@noahsarkwaterpa rk.com
Site of Activity: Noah's Ark 1410 Wisconsin Dells Pkwy Wisconsin Dells, WI 53965	Status: Employer Review
	Contact Name: Heather Wagner
	Contact Title: Human Resources Director
	Alternate Contact: Cody Butterfield
	Alternate Title: Operations Director
	Alternate Phone: 608-254-6351
	Hiring Manager Email: heather.wagner@noahsarkwater park.com
	Participant Supervisor
	Email: heather.wagner@noahsarkwater park.com
	FEIN: 77-0486724
Workers Comp	Policy #: SCF C50719571
	Carrier: ACE Fire Underwriters Insurance Company

October 16, 2024

Available Jobs: Descriptions and Wages

Will you accept participants with all start and end dates? Yes: No:

Earliest Start Date:	Latest Start Date:	Earliest End Date:	Latest End Date:	#Students:
5/10/2025	6/30/2025	8/11/2025	9/12/2025	49
Hours: Average hours/week: 34			Average number of 5 days/week:	
Pay Range: High: \$14.50/per hour		Low: \$11.00/per hour		
Overtime: Overtime available: Sometimes		Overtime hourly rate: Same as regular wage		
Meals: Are Meals Provided?: Yes		Explain: Participants receive 50% off of park food and beverage at all times.		
English: Level requirement: Great				

In what month(s) can participants expect to receive the most hours? June, July, August

In what month(s) can participants expect to receive the least hours? May, September

Please Explain: Participants will help get Noah's Ark Waterpark ready for opening Memorial Day weekend during the beginning and middle of May. June business is a little slower until schools release around June 9th, and then the summer is very busy. The last date of the season for the Park is September 1st, 2024, therefore this is the last date of full-time employment for all Participants.

Post-season work is available at the company's discretion and based on performance during the season. Post-season work involves getting the Park ready for winter. Only participants with good standing with the company will be allowed to work past September 2nd and extensions must be approved by the Department Manager. Participants can stay in their assigned housing unit through the last day they are eligible to be in the USA, but participants should confirm details directly with the company upon hiring and pay rent in advance each week. The last date that work hours will be available is September 20th.

- How often do you pay employees? Twice a month
- Is job training required? Yes No
- If yes, how long is it? Varies by job: 2-5 days
- Are participants paid for training? Yes No
- Are you willing to hire couples? Yes No
- Are you willing to hire groups of friends? Yes No
- If yes, how many are allowed in the group? 4
- Can participants work a second job? Yes No
- Do participants complete an additional application form upon arrival? Yes No

This position will provide you the opportunity to interact with American co-workers, customers, or members of your local community. Remember, it's up to you to make the most of your program!

October 16, 2024

Job Type: Lifeguard

Job Description: Lifeguards are responsible for the safety of all guests in the Park as well as general customer service.

*Participants that successfully pass swim requirements and deep water skills will be certified as Deep water Special Facilities Lifeguards

Shallow water lifeguards: 50 yards and retrieve 10 lb brick from 3 feet of water and hold brick over head - pay \$13.50

Deep water/special facility lifeguards: swim 200 yards, retrieve 10 lb brick from 11 feet of water, tread water without your hands for 2 minutes and pass deep water skills of spinal and extrications - pay \$14.50

Basic Job Duties Include:

- Ensuring proper ride dispatch at the top of water slides, including enforcing proper height and weight restrictions
- Constantly scanning water for guest safety
- Responding to basic first-aid calls
- General customer service
- Enforcing water park rules
- General cleaning of park and water slide areas
- Returning slide tubes and other equipment to their proper place
- Continuous training throughout summer
- Other duties as assigned

Additional Requirements:

- Ability to work long hours on feet in the sun
- Ability to work in various weather conditions
- Ability to work in and around chlorinated water
- Ability to work with cleaning chemicals

Swim Requirements:

- Swim 200 yards continuously using front crawl stroke or breaststroke
- Retrieve a 10 pound brick from the bottom of the 11 foot pool
- Tread water without hands for 2 minutes

All lifeguards will go through the Ellis and Associates training class on site upon arrival. The class is free to participants if they do not quit or are not fired before the program end date. The cost of the training (\$85) will be deducted from the final paycheck if participant does not finish their program. No previous lifeguard experience is necessary. Participants are paid during this training. All lifeguards are required to participate in weekly in-service training

Internal Job Type: Lifeguard

No Students being hired: 27

Age requirement: None

Wage: 13.50-14.50/per hour

Details:

Dress Code: Uniform

Greenheart Exchange

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA
Tel: 312.944.2544 | Fax: 312-577-0692 | Website: www.greenheart.org | Email: employer@greenheart.org

3 of 21
Last Updated: 3/9/2010

October 16, 2024

The required uniform for participants consists of the following items:
-swimsuit
-hat or visor
-tank top
-shorts (for females)
-whistle and lanyard
-name tag
-hip pack
-water bottle
-sunglasses
-additional pieces provided for cold weather days

All required uniform items are free of cost to participants. Additional pieces may be purchased by the participant if needed. The prices for the additional pieces range from \$8.50 to \$55.00, depending on the item.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

Job Type: Food Service Worker

Job Description: Participants working as Food and Beverage Associates are responsible for the daily operations of Noah's Ark food stands and cafes

Basic Duties include:

- Cooking of various foods at food stands
- Preparing food and beverage items according to a customer's order
- Following all food safety and preparation guidelines.
- Stocking of food products in stands and cafes
- Handling credit card transactions
- Providing general customer service
- Cleaning of the counters, floors, appliances, windows, trash receptacles, and other surfaces in food stands and cafes including use of cleaning chemicals

Training for all Food and Beverage employees will be provided through SafeServe. This includes register training, food preparation, and proper food handling.

Participants must be able to work for long periods of time on their feet in various weather conditions. Participants may be in a warm environment due to the weather and close proximity to cooking appliances. Participants should have a basic working knowledge of U.S. currency and the ability to use a cash register. Participants will be using cleaning chemicals to clean food stands at beginning and end of shifts.

Required English level: Great+

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October 16, 2024

Internal Job Type: Food and Beverage Associate

No Students being hired: 9

Age requirement: None

Wage: 13.00 + Tips/per hour

Details:

Dress Code: Uniform

The required uniform for participants consists of the following items:

- Black shorts
- Noah's Ark branded T-shirt
- Hat
- Name tag

Participants must bring their own tennis shoes or athletic shoes for work. Sandals and ballet slippers are not allowed.

All required uniform items are provided free of cost to participants. Additional pieces may be purchased by the participant if needed. The prices for the additional pieces range from \$8.50 to \$55.00, depending on the item.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

Job Type: Park Attendant

Job Description:

Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI

October 16, 2024

Participants working in Park Services are responsible for the overall cleanliness of park facilities. This includes guest bathrooms, walkways, picnic shelters, and parking lot areas. Participants are expected to be willing to clean toilets, sinks, and floors within the bathrooms. Participants will be taught how to use any chemicals or cleaners required to do their job. Park Services team members will rotate jobs throughout the day and will be among guests answering guest questions. Participants will need to be prepared to be working outdoors in various weather conditions.

Basic Job Duties include:

- Providing a high level of customer service as Park Services employees are working among guests 100% of their day. Possible guest interactions include giving directions to guests, answering park questions, and directing guests to management when needed.
- Cleaning of guest bathrooms, including toilets
- Sweeping of park public areas
- Cleaning picnic tables
- Collecting food trays from dining areas
- Changing garbage bags from garbage receptacles
- Basic landscaping such as watering flowers. This will consist of less than 5% of the day, to be completed in the morning before park opens

Cleaning Chemicals will be used

Required English level: Great

Internal Job Type: Park Services

No Students being hired: 6

Age requirement: None

Wage: 13.00/per hour

Details:

Dress Code: Uniform

The required uniform for participants consists of the following items:

- Black shorts
- Noah's Ark branded T-shirt
- Hat
- Name tag

Participants must bring their own tennis shoes or athletic shoes for work. Sandals and ballet slippers are not allowed.

All required uniform items are provided free of cost to participants. Additional pieces may be purchased by the participant if needed. The prices for the additional pieces range from \$8.50 to \$55.00, depending on the item.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

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6 of 21

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Last Updated: 3/9/2010

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October 16, 2024

Job Type: Ticket Sales

Job Description: Participants working as Admissions Attendants are responsible for managing guest entry to the Park according to Park regulations.

Basic Duties will include:

- Handling credit card transactions using a cash register
- Handling credit card transactions and issuing parking passes for the parking lot
- Issuing and processing daily admission and season pass tickets
- Scanning tickets upon guest entry
- Checking guests' bags upon guest entry
- Operating the reentry booth for guests exiting and returning to the park
- Answering guest questions
- Assist in Retail after morning rush as needed

Admissions employees will be working in the following areas of the Park:

- Ticket Booths
- Parking Booths

Participants working as Admissions Attendants must have a high level of English and have an understanding of U.S. currency as they will be working with cash registers on a daily basis. Participants must be able to provide high levels of customer service as they will be the first employees that guests interact with upon arriving to the Park. Participants must be able to work long hours on their feet in various weather conditions.

Required English level: Excellent

Internal Job Type: Admissions Attendant

No Students being hired: 2

Age requirement: None

Wage: 13.00/per hour

Details:

Dress Code: Uniform

The required uniform for participants consists of the following items:

- Black shorts
- Noah's Ark branded T-shirt
- Hat
- Name tag

Participants must bring their own tennis shoes or athletic shoes for work. Sandals and ballet slippers are not allowed.

All required uniform items are provided free of cost to Participants. Additional pieces may be purchased by the participant if needed. The prices for the additional pieces range from \$8.50 to \$55.00, depending on the item.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

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October 16, 2024

Swimmer:

Job Type: Park Attendant

Job Description: Participants working in the Grounds department are responsible for the overall organization of Park facilities. This includes maintaining all water park slides and facilities and picnic areas. Participants will be taught how to use any chemicals or cleaners required to do their job. Grounds team members will rotate jobs throughout the day and will be among guests throughout entire day. Participants will need to be prepared to be working outdoors in various weather conditions.

Basic job duties include:

- Providing a high level of customer service as Grounds employees are working among guests 90% of their day. Possible guest interactions include giving directions to guests, answering park questions, and directing guests to management when needed.
- Basic landscaping such as trimming bushes. This will consist of less than 10% of the day, to be completed in the morning before park opens
- Patching and fixing of tubes for water park rides
- Ensuring proper number of tubes are at each ride at all times
- Cooking and serving food to guests during catered picnic events. Grounds Attendants will have high level of guest interaction when serving picnics.
- Assisting in setup and cleanup of picnic events.
- Operating the Flash Flood attraction by giving guests instructions on how to ride and greeting guests upon entering and exiting ride.

Required English level: Great

Internal Job Type: Grounds Attendant

No Students being hired: 4

Age requirement: None

Wage: 13.00/per hour

Details:

Dress Code: Uniform

The required uniform for participants consists of the following items:

- Black shorts
- Noah's Ark branded T-shirt
- Hat
- Name tag

Participants must bring their own tennis shoes or athletic shoes for work. Sandals and ballet slippers are not allowed.

All required uniform items are provided free of cost to participants. Additional pieces may be purchased by the participant if needed. The prices for the additional pieces range from \$8.50 to \$55.00, depending on the item.

Requirements: *Non-smoker:*

Lifeguard Certified:

Greenheart Exchange

Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI

October 16, 2024

Ski:

CPR Certified:

Swimmer:

Job Type: Bartender

Job Description: Participants working as Bartender/Cabana Servers are responsible for providing food and beverage service to guests visiting the Park's bars or cabanas. The legal age to sell alcohol in the state of Wisconsin is 18. Both positions will be given credit card tips in their paycheck on a bi-weekly basis. Participants will work in both positions and will be assigned based on business needs.

Basic job duties for Bartenders include:

- Take drink and basic food orders from guests
- Prepare alcoholic drinks and serve to guests
- Serve food orders to guests at the bar
- Use cash register to do financial sales
- High level of customer service required
- Excellent English levels required

Basic job duties for Cabana Servers include:

- Assigned to a group of private cabanas for the day
- Take food and drink orders from guests and bring them to the bar/café to have order prepared
- Deliver food and drink orders to guests
- Use cash register to do financial sales
- Check in on cabanas rented for the day multiple times to ensure guest satisfaction
- High level of customer service required

Required English level: Excellent

Internal Job Type: Bartender/Cabana Server

No Students being hired: 0

Age requirement: None

Wage: 11.00 + Tips/per hour

Details:

Dress Code: Uniform

Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI

October 16, 2024

The required uniform for participants consists of the following items:

- Black shorts
- Noah's Ark branded T-shirt
- Hat
- Name tag

Participants must bring their own tennis shoes or athletic shoes for work. Sandals and ballet slippers are not allowed.

All required uniform items are provided free of cost to participants. Additional pieces may be purchased by the participant if needed. The prices for the additional pieces range from \$8.50 to \$55.00, depending on the item. More details are included in the Welcome Aboard letter.

Requirements:

Non-smoker:

Ski:

Swimmer:

Lifeguard Certified:

CPR Certified:

October 16, 2024

Job Type: Retail

Job Description: Participants working as Retail Associates are responsible for the daily operation of the Park gift shops.

Basic Duties include:

- Handling credit transactions
- Stocking the gift shop with products
- Assisting with refunds and calling management when needed
- Explaining gift shop products to guests and answering any questions about the products
- Working at Cabana, Locker, and Tube Rentals
- Keeping all gift shop floors, windows, counters, and displays clean and organized.

Participants working as Retail Associates must have a high level of English and have an understanding of U.S. currency as they will be using cash registers on a daily basis. Participants must be able to provide high levels of customer service as they will be the first employees that guests interact with upon arriving to the park. Participants must be able to work long hours on their feet in various weather conditions. Participants may be using cleaning chemicals.

Required English level: Great+

Internal Job Type: Retail Associate

No Students being hired: 1

Age requirement: None

Wage: 13.00/per hour

Details:

Dress Code: Uniform

The required uniform for participants consists of the following items:

- Black shorts
- Noah's Ark branded T-shirt
- Hat
- Name tag

Participants must bring their own tennis shoes or athletic shoes for work. Sandals and ballet slippers are not allowed.

All required uniform items are provided free of cost to participants. Additional pieces may be purchased by the participant if needed. The prices for the additional pieces range from \$8.50 to \$55.00, depending on the item.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

October 16, 2024

Job Benefits (bonuses, incentives):

Participants are able to take advantage of the following benefits:

- Free use of park on scheduled days off
- Up to 12 complimentary guest tickets
- 50% off all food stands at all times
- 20% off purchases in gift stores
- Bi-monthly employee parties, including free dinner
- End of year party, including free dinner
- Wednesday night get-togethers in the park with organized games such as soccer, basketball, volleyball, etc.
- Dells Employment Card with free admission and discounts to multiple attractions and venues throughout the city

Is there a Social Security Admin office near you: Yes

Are you willing to take student to the SSA office?: Yes

SSA office details:

The company will bring participants to the local Social Security office (20 miles away). Participants will need to pay approximately \$20.00 for transportation cost to SSA. Cost varies depending on taxi rates.

SSA address:
2875 Village Road
Suite 100
Portage, WI 53901
Tel: 888-875-1681

Business Hours:
Monday 9AM–4PM
Tuesday 9AM–4PM
Wednesday 9AM–4PM
Thursday 9AM–4PM
Friday 9AM–4PM
Saturday Closed
Sunday Closed

Participant Requirements

What are the 3 most important qualities you look for in an employee:

- Energetic
- Flexible
- Hard working

October 16, 2024

Please list any special instructions or hiring restrictions by your company (if any):

Noah's Ark is an all outdoor facility. Participants working in all jobs will need to be prepared to be working outdoors in various weather conditions.

Hired participants need to fill out an online application on the company's website. Instructions will be provided upon hiring.

Participants should be neat, clean, and presentable for a professional work environment. Hair must be clean and styled at all times. Overall personal cleanliness is very important to the company. Participants are expected to maintain good hygiene by preventing unpleasant breath and body odor. For facial hair, clean shaven faces are preferred but well-groomed mustaches and beards are allowed.

Flexibility with schedule is required. Friends are not guaranteed to be able to work the same shifts or have the same days off. Second jobs are permitted, but participants must maintain their schedule requirements at the Park. The company reserves the right to change a participant's position if they are not performing to standards. The company may offer some opportunities for lead roles in some departments. Participants who want to work in a leadership role and potentially work additional hours should apply for these opportunities when they arise.

Participants are expected to follow the schedule posted weekly in Quinyx and may not skip shifts and come in on their scheduled days off instead.

Participants with medical conditions must report their conditions to Greenheart and the International Partners. Participants agree that they do not have any medical conditions that will interfere with their position tasks. Position changes after arrival will not be possible.

Are you interested in being a Greenheart Employer?

Yes

No

This business has elected to be a member of CCI's Greenheart Club. We encourage all participants placed here to join the Greenheart Club, as well. This can be done via the CCI online application system. You may be expected to participate in an environmental initiative or event, while employed by this business. Don't worry, it will be fun!

[Login](#)

Housing Options

You DO provide housing

Sex:

Is the participant required to sign a separate housing contract?

Yes

No

Is housing provided for the students? Yes

What type of housing is available?

Dormitory

Shared Apartments

Other

Brief description of housing:

Greenheart Exchange

Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI

October 16, 2024

Participants will live in a new college-style dormitory located onsite. Each dorm unit has 4 extra long twin beds and a private bathroom. Units will be divided by gender. The dormitory also has a convenience store, a cafeteria, large shared kitchen facilities, fitness room, common area, and coin/card operated laundry facilities. The Additional Comments section of this agreement includes details on the other housing options. All participants will have access to the dormitory's public facilities and cafeteria.

Participants will only pay full rent during our operating season (May 24th-September 1st). Rent will be half the cost before and after those dates.

Address: 311 East Lake Avenue

City, State, Zip: Wisconsin Dells, WI 53965

Please check amenities/services provided with the housing, if applicable include additional costs:

<input checked="" type="checkbox"/> Linens	<input type="checkbox"/> Telephone	<input checked="" type="checkbox"/> Furniture	<input checked="" type="checkbox"/> Cooking	<input checked="" type="checkbox"/> Kitchenware	<input checked="" type="checkbox"/> Microwave	<input checked="" type="checkbox"/> AC / Heat
<input checked="" type="checkbox"/> Bed	<input type="checkbox"/> Air Mattress	<input type="checkbox"/> Computer	<input checked="" type="checkbox"/> Internet	<input checked="" type="checkbox"/> WiFi	<input type="checkbox"/> Private Bathroom	

Rent of this housing (per participant)? Occupancy Fee of \$77.00 per week

Are housing costs automatically deducted from participants' paychecks? Yes No

Are utilities included? Yes No Approx. cost of utilities (per participant)? Not Applicable

Is a housing deposit required upon arrival? Yes (upon arrival) A Booking Fee of \$200 is required upon arrival. Participants will be given their room number and roommate assignment in the spring and will be given the key to the building/room upon payment of \$200 booking fee. Booking fee must be paid with a credit or debit card only. Failure to pay booking fee within 72 hours of moving in will result in employee needing to find alternate housing.

The \$200 Booking Fee is used for cleaning of the room before arrival and upon Participant departure and for new pillows, sheets, and blankets for each Participant. Up to \$150 of Booking Fee is refundable.

Booking Fee refund is conditional on meeting the following requirements:
1. Participant WORKS through the DS-2019 agreement's end date.
2. Room is cleaned by participant and confirmed as sufficiently clean by Housing Director.
3. No damage to room
4. Participant does not have any unpaid rent

How will the deposit be refunded to the participant (final paycheck, etc.)? Final Paycheck

Transportation To and From Work

How far is this housing from the job site? Other Onsite or within 0.1 miles, depending in housing assignment

Greenheart Exchange

October 16, 2024

How will the student get to and from work? Walk

What is the approximate ONE WAY travel time to work? 5 minutes

What is the approximate ONE WAY travel cost to work? \$0.00

Participant Travel to Business

Participant should contact you: Upon boarding: Upon arrival:

Employer's Emergency phone number: 608-575-3565
On call cell phone

PLANE

(Participants should book tickets directly through an airline or travel agent.)

Arrival to (city, airport): Chicago O'Hare (ORD) or Madison, Wisconsin (MSN)

Preferred Arrival Time: No Preference

Will participant be picked up from the airport? Yes No

If so, by who? Not Applicable.

How far from the airport is your place of business? 180 miles

Special instructions/comments regarding participant's arrival:

Participants are responsible for providing Heather Wagner (heather.wagner@noahsarkwaterpark.com) with the move in date that works best at least two weeks in advance of arrival. Participants must pick a move in date that is before the program start date. Participants are requested to move in Monday to Sunday between the hours of 8:00 AM to 5:00 PM Central Time. If move-in information is not provided and employee arrives after office hours, they will be required to wait in the community room until the next morning when the HR office opens and staff can check-in and issue keys/collect booking fee.

There are several transportation options to get to Wisconsin Dells. Participants can fly into Chicago O'Hare Airport (ORD) and then take the Greyhound bus or Amtrak train to Wisconsin Dells. Alternatively, participants can fly into Madison, Wisconsin (MSN) and take a Greyhound bus to Wisconsin Dells. Upon arriving into O'Hare International Airport in Chicago, IL (ORD), participants should take public transportation to get to the bus station or train station. More precise directions are located in the Bus and Train sections.

Participants MUST be mindful that Bus and Train schedules are limited each day. Participants should make arrangements at a hotel if they need to wait for the next bus or train as it is NOT safe to stay in the bus or train station overnight. There is a hostel in downtown Chicago. Participants can reach it by exiting the blue line at the LaSalle station. After walking east on Congress Parkway for 3 blocks, Hostelling International USA - Chicago will be on the left just before the intersection of Congress Parkway and Wabash Avenue. The hostel has dorm beds available from \$39 per night. Prices may vary. Participants must reserve and pay for their own room.

The hostel is located at:
HI Chicago Hostel
24 East Congress Parkway
Chicago, Illinois 60605
Phone: 1-312-360-0300
Fax: 1-312-360-0313
<http://hichicago.org/contact-directions/>

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Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI

October 16, 2024

BUS

(Participants should obtain tickets directly through an airline or travel agent.)

Arrival to (city, station): Wisconsin Dells, Wisconsin

Preferred Arrival Time: Afternoon

Will participant be picked up from the station? Yes No

If so, by who? Not applicable.

How far from the station is your place of business? 2 miles

Special instructions/comments regarding participant's arrival:

Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI

October 16, 2024

Travel from Chicago, IL:

There is usually 1-4 Greyhound buses per day from Chicago to Wisconsin Dells. The cost of this ticket ranges approximately from \$30.00 to \$50.00.

From Chicago ORD, to travel to the Greyhound station, participants should take Chicago's CTA Blue Line towards Forest Park to the Cumberland stop. Chicago public transportation is operated by Chicago Transportation Authority (CTA). More information is available here: <https://www.transitchicago.com/>. One ride on a train from Chicago ORD is \$5.00 per person. Upon arrival to the CTA Cumberland station, participants should follow signs to the Greyhound bus as the bus pick up is downstairs at 5800 N Cumberland Avenue. Participants can always ask uniformed CTA employees for directions as well. NOTE: Greyhound TICKETS ARE NOT SOLD at the Cumberland Bus station location. Participants MUST purchase tickets ahead of time online. Details on this bus station can be found online at: <https://www.greyhound.com/en-us/bus-stations-in-chicago>

Alternatively, to the downtown Greyhound station from Chicago ORD, participants can take the CTA Blue Line towards Forest Park to downtown Chicago to the Clinton station. One ride on a train from ORD is \$5.00 per person. Exiting the Clinton station, participants should walk one block west to the Greyhound Bus station at 630 West Harrison Street. Details on this bus station can be found online at: <https://www.greyhound.com/en-us/bus-stations-in-chicago> Please review Greyhound bus schedules on www.greyhound.com.

Travel from Madison, WI:

From Madison, WI (MSN), the cost of the Greyhound ticket ranges approximately from \$16.00 to \$25.00. The trip takes approximately one hour. Participants need to take a taxi to the Greyhound Station from the airport. The cost is approximately \$18.00 for the first person and \$1.00 for each additional passenger. The Greyhound Station is an office at the Phillips 66 gas station located at 4 Collins Court, Madison, WI 53716. Taxis can readily be found at the Ground Transportation section of the airport.

Greyhound has several options to purchase tickets in advance online or onsite. Whether participants are inside or outside of the U.S., they can purchase tickets through any of these methods when paying with U.S. dollars or any major international credit card. Details and information can be found online at: <https://www.greyhound.com/en/help-and-info/ticket-info/payment-ticket-options>

Upon arrival in Wisconsin Dells, participants should take a taxi to the Noah's Ark Housing located at 311 East Lake Avenue, Wisconsin Dells, Wisconsin 53965. Wisconsin Dells Taxi can be called at 608-253-7433. Cost of the taxi is approximately \$12 with an additional charge of \$2 per person.

There will be a Noah's Representative available for check in Monday through Sunday from 8:00 AM to 8:00 PM Central Time. Participants are required to move in Monday to Sunday between the hours of 8:00 AM to 8:00 PM Central Time. Participants should coordinate flight and bus travel around these dates and times.

Participants are responsible for providing Heather Wagner (heather.wagner@noahsarkwaterpark.com) with the move in date that works best at least two weeks in advance of arrival. Participants must pick a move in date that is before the program start date.

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17 of 21
Last Updated: 3/9/2010

October 16, 2024

TRAIN

(Participants can obtain ticket information at www.amtrak.com)

Arrival to (city, station): Wisconsin Dells, WI (WDL)

Preferred Arrival Time: Afternoon

Will participant be picked up from the station? Yes No

If so, by who? Not applicable.

How far from the airport is your place of business? 2 miles

Special instructions/comments regarding participant's arrival:

PLEASE NOTE: There is NO direct train service between Madison and Wisconsin Dells. Participants can only travel from Madison, WI to Wisconsin Dells by bus. Participants arriving into Chicago O'Hare airport have the option of taking the Amtrak train to Wisconsin Dells. There is usually only 1 Amtrak train per day from Chicago to Wisconsin Dells, WI (WDL), leaving early approximately 2:00 PM. The cost of this train ticket ranges approximately from \$40.00 to \$85.00. To travel to the Amtrak train at Union Station from ORD, participants should take a Blue line L train to the downtown Clinton stop. One ride on a train from ORD is \$5.00 per person. Participants should then walk north 2 blocks from S Clinton Street to Union Station. Union Station is located at 225 S Canal Street, Chicago, IL 60606.

Upon arrival in Wisconsin Dells, participants should take a taxi to the Noah's Ark Housing located at 311 East Lake Avenue, Wisconsin Dells, Wisconsin 53965. Wisconsin Dells Taxi can be called at 608-253-7433. Cost of the taxi is approximately \$12 with an additional charge of \$2 per person.

There will be a Noah's Representative available for check in Monday through Sunday from 8:00 AM to 5:00 PM Central Time. Participants are required to move in Monday to Sunday between the hours of 8:00 AM to 5:00 PM Central Time. Participants should coordinate flight and bus travel around these dates and times.

Participants are responsible for providing Heather Wagner (heather.wagner@noahsarkwaterpark.com) with the move in date that works best at least two weeks in advance of arrival. Participants must pick a move in date that is before the program start date.

Community Profile

This information will help students to know what to expect upon their arrival and help them prepare for their Work and Travel experience.

How would you describe your area? Tourist Area Not Applicable

Please provide a brief description of your community: The Wisconsin Dells area is made up of two communities, the City of Wisconsin Dells and the Village of Lake Delton. Wisconsin Dells is one of the most unique vacation destinations in the country. Wisconsin Dells is full of natural beauty including ancient rock formations found only from Germany, Switzerland, and Wisconsin Dells. Wisconsin Dells is the "Waterpark Capital of the World", and is surrounded by miles of indoor and outdoor water parks, shopping, roller coasters, and restaurants.

Is there anything special that students should bring?

Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI

October 16, 2024

Participants should bring clothing for cool and rainy spring weather, such as rain jackets and long sleeve shirts. Participants should also bring clothing for warm and humid summer days and nights. Participants should bring a swimsuit for use of the water parks and lakes and appropriate clothing for their uniform. Many participants walk from place to place so it is recommended to bring a comfortable pair of shoes such as running shoes.

What are the seasonal temperatures?

Spring: 45 - 75 degrees F

Summer: 75 - 90 degrees F

Fall: 50 - 75 degrees F

Winter: 15 - 45 degrees F

What is near work?

Transportation Depot:		On foot	✓	In town / by public transport	✓	Requires a car	N/A
Food/Super Market:	✓	On foot		In town / by public transport		Requires a car	N/A
Shopping Mall:	✓	On foot		In town / by public transport		Requires a car	N/A
Post Office:	✓	On foot		In town / by public transport		Requires a car	N/A
Bank:	✓	On foot		In town / by public transport		Requires a car	N/A
Public Library:		On foot	✓	In town / by public transport	✓	Requires a car	N/A
Movie Theater:	✓	On foot		In town / by public transport		Requires a car	N/A
Restaurants:	✓	On foot		In town / by public transport		Requires a car	N/A
Fitness Center/Gym:	✓	On foot		In town / by public transport		Requires a car	N/A
Sports/Recreation Facility:		On foot	✓	In town / by public transport	✓	Requires a car	N/A
Nightlife:	✓	On foot		In town / by public transport		Requires a car	N/A
Laundromat:	✓	On foot		In town / by public transport		Requires a car	N/A
Internet Access:	✓	On foot		In town / by public transport		Requires a car	N/A

Indicate other nearby activities:

The Dells area has numerous indoor waterparks and outdoor waterparks, proclaiming itself the "Waterpark Capital of the World". It is home to the largest outdoor waterpark in the U.S. (Noah's Ark), the largest indoor waterpark resort (Wilderness Territory), and America's largest water and theme park resort (Mt. Olympus Water & Theme Park). Other attractions include the Dells Boat Tours, mini golf, Ripley's Believe It or Not Museum, Timber Falls Amusement, and the Ho-Chunk Casino. There are festivals and events all year long as well as scenic tours, museums and interactive exhibits, live entertainment and theater as well as plenty of shopping, dining, and nightlife! Most attractions are located on the Wisconsin Dells Parkway, otherwise known as the Strip.

There is no public transportation system in Wisconsin Dells. Participants can easily use bikes and taxis or walk to get around town. See additional comments for more details.

List of interesting area websites:

- <https://www.wisdells.com/wisconsin-dells.htm>
- <https://www.travelwisconsin.com/>
- https://en.wikipedia.org/wiki/Wisconsin_Dells,_Wisconsin
- <https://www.noahsarkwaterpark.com/>

Is there wireless internet available?

Greenheart Exchange

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA
 Tel: 312.944.2544 | Fax: 312-577-0692 | Website: www.greenheart.org | Email: employer@greenheart.org

19 of 21
 Last Updated: 3/9/2010

Festival Fun Parks, LLC DBA Noah's Ark Waterpark, Wisconsin Dells, WI

October 16, 2024

WiFi is available at the housing for free. WiFi is also available at various coffee shops, cafes, and some restaurants around the area. Public libraries may have desktop computers for free personal use. Kilbourn Public Library is located at 620 Elm Street, Wisconsin Dells, WI 53965.

Additional Comments:

Noah's Ark is an all outdoor facility. Participants working in all jobs will need to be prepared to be working outdoors.

Note on overtime: As a seasonal facility, Noah's Ark does not pay a different overtime rate. However, the company does not limit hours at 40 per week and any hours worked in excess of 40 hours in a week will be paid at the regular hourly rate.

Please note: As public transportation is not available, participants can travel by taxi vans which have reduced fares for participants; typically \$1.00 per participant around town. Lyft and Uber services are also available as a travel option.

Wisconsin Dells Kangaroo - Phone: 608-792-9214 or Email: dells.ceo@gmail.com

Wisconsin Dells Taxi - Phone: 608-253-7433

Participants may also want to purchase a bicycle as bike paths and sidewalks are well maintained in the area.

Bicycles can be purchased starting at approximately \$100 from: Walmart Supercenter: 130 Commerce Street, Wisconsin Dells, WI 53965, Phone: 608-253-3490

As with any bicycle purchase, participants should check that the brakes are in good working order and purchase a helmet, light, and lock.

ADDITIONAL HOUSING INFORMATION:

If participants quit or are terminated, they need to leave the housing within 48 hours.

Housing License Agreements are secured for a period of time that matches each participant's program dates. Participants are expected to stay in the assigned housing unit for the duration of their program dates.

Participants will be meeting new people and interacting with Americans at work and on their time off. Wisconsin Dells is a tourist destination frequented mostly by Midwestern Americans. It is a small town, so participants will be able to interact with and get to know the locals as well as meet new customers and visitors to this fun Wisconsin town. Experiencing American culture Dells-style will be part of participants' daily lives!

Participants whose employment is terminated (involuntarily or voluntarily) have 2 weeks from the last day of work to find a new job and to submit a valid and complete Self-Arranged Job Offer (SAJO) to Greenheart Exchange for consideration. If the participant fails to submit a SAJO within the two-week deadline, Greenheart Exchange will shorten the participant's program.

If Greenheart Exchange rejects the SAJO, the participant has one (1) business day to resubmit a new or a revised SAJO, based on the directions received from Greenheart Exchange. Information about prohibited jobs for SWT program participants can be found at <https://greenheartexchange.org/host/host-hire-seasonal-staff/#/tab/regulations>.

If the participant no longer has housing, the participant must look for permanent housing immediately, and within two weeks must secure permanent housing that complies with Greenheart Exchange's Housing Guidelines. The new housing address must be submitted to Greenheart Exchange within 24 hours of any change of address.

For additional cultural opportunities, Greenheart Exchange suggests that participants join the Greenheart Club at <https://greenheartclub.org>. Through the Greenheart Club participants can connect with each other, ask questions, find volunteer opportunities, take courses, and access resources. Participants can also access the Greenheart Club through the link in the lower right hand corner of their Greenheart Exchange Online (GEO) landing page at <https://geo.greenheart.org/> Participants should also check out the Visit The USA website at <https://www.visittheusa.com>.

Please feel free to attach any other additional information.

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20 of 21
Last Updated: 3/9/2010

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21 of 21
Last Updated: 3/9/2010