



Greenheart

Work and Travel Program - Employer Information W_T-Summer 2025

Fairfield Mt POA Incdba Rumbling Bald on Lake Lure, Lake Lure, NC
February 4, 2025

Employer Information

Company Name: Fairfield Mt POA Incdba
Rumbling Bald on Lake Lure

of Employees: 250

Industry Name: Resort/Country
Club/Casino/Ranch

Primary Address: 112 Mountains Blvd
Lake Lure, NC 28746

Site of Activity: Rumbling Bald on Lake Lure
112 Mountains Blvd
Lake Lure, NC 28746

Website: <https://rumblingbald.com/>

Phone Number: 828-694-3031

Fax Number: 828-625-9229

Email Address: fanderson@rumblingbald.com

Status: Not Approved

Contact Name: Fran Anderson

Contact Title: Human Resources Director

Alternate Contact: Jeff Geisler

Alternate Title: General Manager

Alternate Phone: 828-694-3000

Hiring Manager Email: fanderson@rumblingbald.com

Participant Supervisor

Email: fanderson@rumblingbald.com

FEIN: 74-2107635

**Workers
Comp**

Policy #: 100100488

Carrier: Accident Fund Insurance
Company of America

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Available Jobs: Descriptions and Wages

Will you accept participants with all start and end dates? Yes: No:

Earliest Start Date: 3/25/2024 Latest Start Date: 7/15/2024 Earliest End Date: 9/1/2024 Latest End Date: 10/15/2024 #Students: 10

Hours: Average hours/week: 32 Average number of 5 days/week:

Pay Range: High: \$15.50/per hour Low: \$6.25/per hour

Overtime: Overtime available: Sometimes Overtime hourly rate: 1.5 times regular rate

Meals: Are Meals Provided?: Yes Explain: A 40% meal discount is provided on days when participants are working. Details will be outlined during training.

English: Level requirement: Native speaker/Fluent

In what month(s) can participants expect to receive the most hours? June, July, August

In what month(s) can participants expect to receive the least hours? September, October

Please Explain: Summer season starts in May with June, July, and August as the busy months. September and October are slower months. Participants can expect an average of 32 hours.

The employer expects participants to work through their DS-2023 Form dates.

How often do you pay employees? Twice a month
 Is job training required? Yes No
 If yes, how long is it? Depends on experience
 Are participants paid for training? Yes No
 Are you willing to hire couples? Yes No
 Are you willing to hire groups of friends? Yes No
 If yes, how many are allowed in the group? Any amount
 Can participants work a second job? Yes No
 Do participants complete an additional application form upon arrival? Yes No

This position will provide you the opportunity to interact with American co-workers, customers, or members of your local community. Remember, it's up to you to make the most of your program!

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Job Type: Food Service

Job Description:

Food Servers courteously greet and take orders from guests; serve food and beverages, periodically checks with guests to ensure satisfaction; clear tables during and after guest meals; set tables after they are cleared; assists in cleaning service areas; operate cash register, when necessary and performs other related duties as directed by the Restaurant Manager.

Skills & Abilities:

Meets the highest standards of personal grooming.
Requires the ability to work independently, anticipate customer's needs, and multi-task with frequent interruptions.
Requires exceptional verbal, written, and organizational skills.

Physical Requirements:

While performing the duties of this job, the employee is regularly required to talk and hear. The employee is frequently required to stand; bend; walk; use hands to handle or feel; reach with hands and arms and occasionally lift 25lbs.
Must be able to withstand working in a hot/humid summer climate.
Participants will be using cleaning chemicals.
Participants may be handling pork products.
English level: Fluent
Food Servers work day and evening shifts, 10am-4pm and 4pm - 10pm for a minimum of 32 hours per week.
Participants will earn tips in this position; servers earn good tips during the summer season, and tips are not pooled. We also have 70+ banquets during the summer. If a server works a banquet shift, the rate of pay is \$15/hour plus a percentage of the banquet service fee. Occasionally, a tip is received for a banquet and if so, it is shared equally with banquet staff.

Internal Job Type: Server

No Students being hired: 6

Age requirement: Must Be 21

Wage: 6.25 plus tips/per hour

Details:

Dress Code: Uniform

Black pants, no jeans or leggings
Black non-slip shoes.
The company provides two uniform shirts at no cost.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

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Job Type: Line Cook

Job Description: The Cook prepares meals for restaurant guests with a focus on flavor, consistency, and aesthetics. The Cook is responsible for ensuring that every dish served meets the highest standards of quality.
Guest satisfaction revolves around the food appearance, quality, and overall dining experience.

Shifts available include 7 am-3 pm and 2 pm-10 pm.

- Prepares food for dinner and banquet functions to order.
- Assists with placing stock in freezers.
- May be required to supervise utility and pantry personnel.
- Ensures that all orders are filled and sent out of the kitchen properly.
- Ensures that food is rotated properly.
- Assists with washing dishes, pots, and pans.
- Ensures that all orders are filled and sent out of the kitchen properly.
- Ensures cleanliness of the entire kitchen and proper sanitation of food preparation areas.
- Notifies the Executive Chef or Sous Chef of supply needs of both equipment and food inventory.
- Performs other related duties as directed by the Executive Chef.

Native/Fluent language is required.

Participants will be using chemical cleaning products and may come into contact with pork

Internal Job Type: Cook

No Students being hired: 2

Wage: 15.50/per hour

Dress Code: Uniform

Age requirement: None

Details:

Black non-slip shoes, black pants made of cool fabric, plain short-sleeved t-shirt (no writing or pictures on shirt).

The participant will need to provide their shirt.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

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Job Type: Kitchen Helper/Dishwasher

Job Description: The Dishwasher washes and stores all dishes, pots, and pans; removes and disposes of trash; clears tables when necessary; keeps all areas clean, dry, and safe for other Associates and provides support and assistance to restaurant staff as needed.

This position is scheduled to work morning and evening shifts for a minimum of 32 hours per week.

Excellent English is required and cleaning products will contain chemicals.

Internal Job Type: Dishwasher

No Students being hired: 4

Age requirement: None

Wage: 15.25/per hour

Details:

Dress Code: Uniform

Black, non-slip shoes
Black pants made of cool fabric
Plain T-shirt with no pictures or writing. The participant will need to provide their own shirt unless a uniform shirt is preferred. Company will provide two uniform shirts.

Requirements:

Non-smoker:

Lifeguard Certified:

Ski:

CPR Certified:

Swimmer:

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Job Benefits (bonuses, incentives):

Pay rates vary according to the job and experience.

Discounts on food & beverages served at company restaurants, coffee shops, and spa & salon services. No charge for activities such as boating, golf, tennis, basketball, or hiking.

Is there a Social Security Admin office near you: Yes

Are you willing to take student to the SSA office?: Yes

SSA office details:

Employer will take participants to the local Social Security office at least 10 days after their status is listed as Active in SEVIS.

Trips will be scheduled throughout the season for free and communicated directly to participants.

Participants are encouraged to contact Fran Anderson with scheduling questions, at email: fanderson@rumblingbald.com

The closest office is located approximately 51 miles away at:

205 Grove Street
Hendersonville, NC 28792
Phone: 1-800-772-1213
Fax: (833) 950-3785
Hours: Monday - Friday: 9:00 AM - 4:00 PM
Saturday and Sunday: Closed

Participant Requirements

What are the 3 most important qualities you look for in an employee:

Dependable, congenial, eager to work.

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Please list any special instructions or hiring restrictions by your company (if any):

Participants should be neat, clean and presentable for the work environment.
Hair must be clean and styled.
Personal cleanliness is very important.
Maintain good hygiene, preventing unpleasant breath and body odor.
Clothing should be clean, spot and wrinkle free and properly fitted.
Tattoos on the neck or face are not allowed. Offensive tattoos must be covered. Only one small, stud nose ring is permitted. Septum piercings are not allowed. Extreme hairstyles and colors (green, blue, orange, bright red or pink, etc.) are not allowed. Men are to be clean shaven daily. Mustaches and beards must be trimmed and well-groomed.

Participants are Ambassadors of their home country and should make every effort to represent their country well.

Please Note: Friends and couples are welcome to apply, however, they should not expect to be assigned the same shift or be granted the same days off.

Are you interested in being a Greenheart Employer? Yes No

This business has elected to be a member of CCI's Greenheart Club. We encourage all participants placed here to join the Greenheart Club, as well. This can be done via the CCI online application system. You may be expected to participate in an environmental initiative or event, while employed by this business. Don't worry, it will be fun! [Login](#)

Housing Options

You DO provide housing

Sex:

Is the participant required to sign a separate housing contract? Yes No

Is housing provided for the students? Yes

What type of housing is available? Dormitory Shared Apartments Other

Brief description of housing:

Apartment reserved by Employer: Housing is in the residential community of Rumbling Bald which surrounds the lake and the work sites.

Participants are provided apartment style housing.

Participants will share 2-3 bedrooms, 2 to 4 participants are assigned per room depending on size; each with own bed.

Participants will be sharing bathrooms, no more than 6 per bathroom, larger apartments may have 2 bathrooms.

Facilities are fully furnished with full kitchens and shared sitting room; laundry facilities are onsite or within walking distance.

**Housing is only available 2 days prior to the agreed upon Start Date. Participants must move out within 2 days of their End Date.

Rent is collected by payroll deduction.

Address: 112 Mountains Blvd

City, State, Zip: Lake Lure, NC 28746

Greenheart Exchange

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA
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Please check amenities/services provided with the housing, if applicable include additional costs:

- Linens Telephone Furniture Cooking Kitchenware Microwave AC / Heat
- Bed Air Mattress Computer Internet WiFi Private Bathroom

Rent of this housing (per participant)? 100.00 per week

Are housing costs automatically deducted from participants' paychecks? Yes No

Are utilities included? Yes No Approx. cost of utilities (per participant)? Not applicable.

Is a housing deposit required upon arrival? Yes (upon arrival) A Housing Deposit of \$400.00, to be paid in cash, is due upon arrival.

Deposit is fully refunded if housing is left in the condition it was given.

inspections will be scheduled throughout the participant's stay and a final inspection before departure.

Deposit may be forfeited if participants leave without the notice listed in the Housing Contract. Participants are required to vacate the housing within 72 hours of employment termination or ending employment early (quitting).

How will the deposit be refunded to the participant (final paycheck, etc.)? In final paycheck or form it was received

Transportation To and From Work

How far is this housing from the job site? less than .5 miles Not Applicable

How will the student get to and from work? walk

What is the approximate ONE WAY travel time to work? 5-10 minutes

What is the approximate ONE WAY travel cost to work? no cost

Participant Travel to Business

Participant should contact you: Upon boarding: Upon arrival:

Employer's Emergency phone number: 828-429-5498
Fran Anderson's mobile

February 4, 2025

PLANE

(Participants should book tickets directly through an airline or travel agent.)

Arrival to (city, airport): Asheville (AVL), NC

Preferred Arrival Time: Morning

Will participant be picked up from the airport? Yes No

If so, by who? Rumbling Bald Driver

How far from the airport is your place of business? 47 miles

Special instructions/comments regarding participant's arrival:

Participants will fly to Asheville Regional Airport (AVL) in Asheville, North Carolina. Participants are encouraged to travel in groups to minimize transportation expenses. Participants will need to contact host Fran Anderson at fanderson@rumblingbald.com or call a Human Resources representative at 828-694-3031 upon boarding and arriving.

If participants fail to set up a pickup time with Rumbling Bald within 7 days advance notice, participants will need to arrange their own transportation to Rumbling Bald. There are a couple of options:

1. Uber or Lyft is available through an online request for service. Free Wi-Fi is available at the Asheville Regional Airport. Participants may be required to enter a credit card at the time of the request. The cost for a Uber or Lyft will be between \$75-\$100, depending on the type of car selected.

2. Taxis are available at the airport however they are not the recommended mode of transportation to Lake Lure. More information can be found at: <https://flyavl.com/groundtransportation>. Taxis are approximately \$100 due to the remote location.

**Participants MUST plan to arrive at Asheville Regional Airport between 8 am. and noon EST. If a participant arrives outside of these hours, they will be required to secure a hotel room for the night at their own expense. NO check-ins are permitted after 5 pm ET.

Therefore, here is the hotel information for those arriving outside the hours of 8:00 AM - 12:00 PM EST.

The Holiday Inn & Suites Arden- Asheville Airport has an airport shuttle. Participants should expect to pay about \$100 per night. Participants are responsible for making reservations and all hotel costs.

Website: https://www.ihg.com/holidayinn/hotels/us/en/arden/avlar/hoteldetail?cm_mmc=GoogleMaps-_HI-_US-_AVLAR

Address: 9 Brian Boulevard Arden, NC

EMAIL: fd.avlar09@gmail.com

Phone: 1-828-684-6000

Participants need to arrange their transportation to Rumbling Bald on Lake Lure if they choose to fly to Charlotte NC. Please be aware it is a 1.5-hour drive to Lake Lure.

***Participants MUST inform the employer of their travel plans no later than ONE WEEK in advance at fanderson@rumblingbald.com. Participants must contact 828-694-3031

or email fanderson@rumblingbald.com before boarding to confirm the arrival date and time. Then, participants must contact Fran Anderson upon arrival at the local airport and/or bus station to determine their approximate arrival time to Lake Lure, NC. Participants can contact a Human Resources representative at 1-828-694-3031.

Community Profile

Greenheart Exchange

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This information will help students to know what to expect upon their arrival and help them prepare for their Work and Travel experience.

How would you describe your area?

Tourist Area

Remote

Please provide a brief description of your community:

Rumbling Bald on Lake Lure is a beautiful 3000+ acre mountain community in the Blue Ridge Mountains of Western North Carolina. We serve thousands of guests year-round from around the world who come to vacation and enjoy a tremendous variety of outdoor lake activities and the simple beauty of mountain life. During the winter season, we employ 250 Associates who have access to all the amenities offered to our guests and members. On your days off, enjoy the lake, and golf courses or hike the trails.

Is there anything special that students should bring?

Bring a camera and something to journal or record the experiences. Bring clothes to dress for warm weather.

Participants who are hired will be provided a list of recommended items to bring for housing.

What are the seasonal temperatures?

Spring: 65-75 F

Summer: 80-87 F

Fall: 60-75 F

Winter: 45-50 F

What is near work?

Transportation Depot:	<input type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input checked="" type="checkbox"/>	N/A
Food/Super Market:	<input type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input checked="" type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Shopping Mall:	<input type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input checked="" type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Post Office:	<input checked="" type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Bank:	<input type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input checked="" type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Public Library:	<input type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input checked="" type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Movie Theater:	<input type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input checked="" type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Restaurants:	<input checked="" type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Fitness Center/Gym:	<input checked="" type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Sports/Recreation Facility:	<input checked="" type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Nightlife:	<input type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input checked="" type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Laundromat:	<input checked="" type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Internet Access:	<input checked="" type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A

Indicate other nearby activities:

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There are many activities to do onsite year-round in the summer. Participants can use the swimming pools, exercise room, spa & salon, tennis courts, mini-golf, canoes, kayaks, paddle boats, pontoons, and more. They can play golf and basketball or hike numerous trails in the community. There is a trail around the property for walking/recreation.

Activities within a 45-minute drive include shopping and dining, bowling, indoor roller skating, and movie theaters. Lake Lure is an hour away from The Great Smoky Mountains National Park and The Biltmore House.

In the larger region, participants are close to Atlanta, Georgia, Nashville Tennessee, Charlotte North Carolina, and more cities of interest. The Atlantic Ocean is also within a day's drive- including popular towns like Myrtle Beach, Outer Banks, Hilton Head Island and more.

List of interesting area websites:

<https://tryon.com>

<https://www.biltmore.com>

Is there wireless internet available?

Wireless internet access is available at no cost on the property and some of the housing units.

Mountains Branch Library, 150 Bills Creek Rd, Lake Lure, NC 28746

<https://rutherfordcountylibrary.org/>

Additional Comments:

Fairfield Mt POA Incdba Rumbling Bald on Lake Lure, Lake Lure, NC

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This is located in a remote area and second jobs may be limited.

Employer will provide transportation to local grocery stores.

Food servers at Rumbling Bald make great tips! Last summer, our servers averaged \$24-26 for the hourly rate plus tips.

Participants will be meeting new people and interacting with Americans and other international participants at work and on their time off. This area receives many tourists so participants will be able to interact with local Americans and visitors to this resort town daily. Experiencing American culture will be part of participants' lives while living in this seasonal area.

For additional cultural opportunities participants are recommended to join the Greenheart Club: <https://greenheartclub.org>. Through the Greenheart Club participants can connect, ask questions, find volunteer opportunities, take courses, and access various resources. Participants can access the Greenheart Club through their Greenheart Exchange Online account: <https://geo.greenheart.org/> - find a link in the lower right corner of their home page. Additionally, participants can check out Visit The USA website: <https://www.visittheusa.com>.

Participants whose employment is terminated (involuntary or voluntarily), will have 1 week from the time that they end their position to secure permanent housing that complies with Greenheart Exchange's Housing Guidelines and submit a Self-Arranged Job Offer (SAJO) to Greenheart Exchange for consideration. Participants who end employment are required to move out of employer housing within 48 hours. If participants are not able to secure permanent housing and acceptable SAJO within 1 week deadline in the area, they have the option to end their programs or continue search for a new job and housing in different location for another week. Participants cannot be unemployed for longer than 2 weeks. Participant's failure to submit a SAJO within a two-week timeframe will result in shortening the participant's program sponsorship.

If Greenheart Exchange rejects SAJO, the participant has 1 business day to resubmit SAJO by instructions received from Greenheart Exchange. Failure to resubmit SAJO within 1 business day may result in shortening the participant's sponsorship. Information about prohibited jobs for J-1 SWT program participants can be found here: <https://greenheartexchange.org/host/host-hire-seasonal-staff/#/tab/regulations>

Please feel free to attach any other additional information.

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J-1 Work and Travel Program Employer Placement Agreement



TERMS OF AGREEMENT:

This document signifies an agreement between the employer listed above and CCI Greenheart. The Terms of this agreement, including the Employer Placement Agreement and hired Participant's Placement and Housing Agreement, may be found on the internet, at this URL:

<https://docs.cci-exchange.com/wp-content/uploads/2015/03/SWT-Host-Organization-Terms-of-Agreement.pdf>

The employer representative signing this Agreement is required to print, review, and retain a copy of these TERMS OF AGREEMENT for his or her own records.

By signing below, I do hereby acknowledge and agree to the terms and conditions for CCI Greenheart's Work and Travel Program (including the Employer Placement Agreement and the Participant Placement and Housing Agreement), as listed at the above URL.

Jeff Lewis

Authorized EMPLOYER Representative's Signature:

General Manager

Authorized EMPLOYER Representative's Title:

Rumbling Bald on Lake Lure

Name of EMPLOYER Company:

2 | 04 | 2025

Date:

