



Greenheart

Work and Travel Program - Employer Information W_T-Summer 2025

GMRI Inc DBA Olive Garden - N Myrtle Beach, NORTH MYRTLE BEACH, SC
February 11, 2025

Employer Information

Company Name: GMRI Inc DBA Olive Garden - N Myrtle Beach	Website: www.olivegarden.com/locations/sc/north-myrtle-beach/north-myrtle-beach-barefoot-landing/1649
# of Employees: 100	Phone Number: 843-272-7530
Industry Name: Restaurant/Cafe/Concession Stand	Fax Number: Not Applicable
Primary Address: 4701 HIGHWAY 17 S NORTH MYRTLE BEACH, SC 29582	Email Address: NSchulze@darden.com
Billing Address: 1000 DARDEN CENTER DR Orlando, FL 32837	Status: Submitted to Greenheart
Site of Activity: North Myrtle Beach - Barefoot Landing 4701 HIGHWAY 17 S North Myrtle Beach, SC 29582	Contact Name: Nicole Schulze
	Contact Title: Compliance Administrator
	Alternate Contact: Dariusz Fiut
	Alternate Title: General Manager
	Alternate Phone: 843-272-7530
	Hiring Manager Email: DFiut@OliveGarden.com
	Participant Supervisor
	Email: DFiut@OliveGarden.com
	FEIN: 59-1219168
Workers Comp	Policy #: WLRC50676882
	Carrier: Indemnity Ins Co Of North America

Available Jobs: Descriptions and Wages

Will you accept participants with all start and end dates?

Yes:

☐

No:

☒

Greenheart Exchange

Greenheart Exchange, 746 North LaSalle, Chicago, IL 60654 USA
Tel: 312.944.2544 | Fax: 312-577-0692 | Website: www.greenheart.org | Email: employer@greenheart.org

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Earliest Start Date:	Latest Start Date:	Earliest End Date:	Latest End Date:	#Students:
5/1/2025	6/1/2025	9/1/2025	10/1/2025	15
Hours: Average hours/week: 32		Average number of 5 days/week:		
Pay Range: High: \$17.00/per hour		Low: \$2.13/per hour		
Overtime: Overtime available: Sometimes		Overtime hourly rate: Time and a half of hourly wage after 40 hours worked		
Meals: Are Meals Provided?: Yes		Explain: Team members receive a free meal while working including soup and salad OR pasta with sauce. Additional items will receive a 50% discount during shifts. A 25% discount is available for food and non-alcoholic beverages for employees and up to 7 guests at all Darden restaurants. Details to be reviewed at orientation.		

English: Level requirement: Good

In what month(s) can participants expect to receive the most hours? June, July, August

In what month(s) can participants expect to receive the least hours? May, September, October

Please Explain: Employer is open to all start and end dates during the dates listed. Business gets busy throughout the summer, Memorial Day weekend through mid-September. Employer expects participants to work through their DS-2019 Form dates.

How often do you pay employees?

Weekly

Is job training required?☒ Yes☐ No

If yes, how long is it?

About a week (depends on job)

Are participants paid for training?☒ Yes☐ No**Are you willing to hire couples?**☒ Yes☐ No**Are you willing to hire groups of friends?**☒ Yes☐ No

If yes, how many are allowed in the group?

No limit

Can participants work a second job?☒ Yes☐ No**Do participants complete an additional application form upon arrival?**☒ Yes☐ No

This position will provide you the opportunity to interact with American co-workers, customers, or members of your local community. Remember, it's up to you to make the most of your program!

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Job Type: Host/Hostess

Job Description: English Level: Great
This job combines the duties of a host and a busser.
When performing Host duties, the wage per hour is \$14. When performing Busser duties, the wage per hour is \$6 plus tips. Tips are not guaranteed and are given at the guests discretion.

JOB OBJECTIVES

Interact with guests by providing a warm, friendly greeting and a smile. Build connections with guests by inquiring about their needs and expectations; provide 100% Guest Delight by fulfilling and exceeding their expectations. Proactively maintain table readiness in the dining room by quickly and efficiently cleaning and resetting tables as guests leave. Maintain side stations by continually restocking items. Sincerely thank guests and invite them to return.

JOB FUNCTIONS

- Greets guests in a warm and friendly way to make them feel welcome and appreciated
- Busses tables quickly and efficiently to ensure dining room cleanliness and table readiness
- Uses the Welcome Excellence seating system consistently and accurately; seats guests and provides accurate quote times
- Displays a sense of urgency to maintain a clean and guest-ready dining room and guest restroom throughout shift
- Remains attentive to guests' needs by providing refills and pre-bussing throughout guests' dining experience
- Communicates effectively with team members and managers to ensure guest requests and questions are handled promptly
- Provides a fond farewell and a sincere "thank you" to every guest
- Completes assigned side work before, during, and after the shift
- Practices awareness to ensure dining items are not discarded

PHYSICAL REQUIREMENTS

- Performs duties that require bending, lifting, reaching, twisting, and transporting items (weighing up to 50 pounds)
- Works by standing and by moving in small and crowded spaces up to 8 hours

Internal Job Type: Front of House**No Students being hired:** 4**Age requirement:** None**Wage:** 6.00+tips -\$14.00/per hour*Details:***Dress Code:** Uniform

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Shirt: A clean and wrinkle-free, solid black, long-sleeved collared dress shirt, not faded or textured, must have black buttons. It must fit properly without being tight and must be securely tucked in at all times. Note: When working as a host, sleeveless tops may be worn only under a professional looking sweater, blazer, or blouse free of images, text, or logos. Neckline must be no lower than four finger widths below collarbone.

Pants: Neat, clean, crisp black pants with a crease. Must fit properly, not tight, not sagging or touching the floor. No jeans, leggings, or yoga pants are permitted, and a black belt is required.

Note: When working as a host, skirts/dresses may be worn. Must be professional looking, no more than 3 inches above the knee. Sleeveless dresses may only be worn under a professional looking sweater or blazer. No strapless or sheer material.

Shoes: Professional-looking black with closed toes and heels. Slip-resistant sole mandatory. Black socks must be worn.

Requirements:

Non-smoker:

☐

Lifeguard Certified:

☐

Ski:

☐

CPR Certified:

☐

Swimmer:

☐

Job Type:

Kitchen Help

Job Description:

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English level: Good

This job combines the duties of a line cook and a dishwasher

JOB OBJECTIVES

Provide 100% Guest Delight by preparing food to the recipe, ensuring piping hot food is delivered to guests, and by providing a clean, sanitized, and visually appealing restaurant for guests and team members. Prepare line items according to guest orders in an efficient and timely manner. Maintain safety and sanitation standards to ensure guest and team member safety.

JOB FUNCTIONS

- Displays knowledge of recipes by preparing quality food to the correct specifications quickly and efficiently
- Prepares the correct amount of each item as indicated on guest orders
- Completes appropriate HACCP forms
- Displays a sense of urgency when preparing line items to meet time standards
- Stocks, stores and rotates food products on the line according to health and Olive Garden standards; labels and dates products according to standards
- Completes daily cleaning list to meet time standards
- Sets up, breaks down, and cleans the dish machine and three-compartment sink according to sanitation and Olive Garden standards
- Sets up the dish area; sorts, rinses, and washes dirty dishes, glasses, silverware, and other cooking utensils
- Cleans bathroom fixtures, glass, and floors; cleans floors in all restaurant areas to standard
- Maintains parking lot, dumpster area, and building exterior to standard
- Stocks appropriate supplies throughout restaurant
- Assists in maintaining clean, dry kitchen floors
- Empties trash by taking it to the dumpster
- Cleans areas of the restaurant and equipment to Olive Garden standards as assigned by management

PHYSICAL REQUIREMENTS

- Performs duties that require bending, lifting, reaching, twisting, and transporting items (weighing up to 100 pounds)
- Works by standing and by moving in small and crowded spaces up to 8 hours or longer if needed

Participants will be using cleaning chemicals and may be handling pork products

Internal Job Type: Back of House

No Students being hired: 4

Age requirement: None

Wage: 17.00/per hour

Details:

Dress Code: Uniform

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Shirt: Solid white, black or company issued, clean short-sleeved shirt or chef coat. A clean and wrinkle-free black or white sweater or sweatshirt may be worn.

Pants: Clean, solid black slacks or chef pants. Jeans may be worn as long as they are clean, in good condition, and with no holes. Pant leg must cover the ankle and may not touch the floor. No rips, tears, or frayed edges. Must fit properly, not sagging or too tight. No leggings, yoga, capri, cargo, or sweatpants.

Shoes: Black with a closed toe and heel. Kitchen clogs with closed back or heel strap and free from holes are acceptable. Slip-resistant sole mandatory. Black socks must be worn.

Participants must arrive to work on the first day in full uniform.

Requirements:

Non-smoker:

Ski:

Swimmer:

Lifeguard Certified:

CPR Certified:

Job Type: Server

Job Description:

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English level: Excellent

JOB OBJECTIVES

Welcome guests like family while guiding them through their Genuine Italian Dining Experience. Build connections with guests by inquiring about their needs and expectations; provide 100% Guest Delight by fulfilling and exceeding their expectations. Provide friendly and attentive service by personalizing the guest experience, introducing them to our menu items, recording orders accurately, and remaining attentive to guest's needs throughout the dining experience. Sincerely thank guests and invite them to return.

ESSENTIAL JOB FUNCTIONS

- Greets guests in a warm and friendly manner to make them feel welcome and appreciated
- Uses product knowledge to describe food and beverage items and to answer guest's questions
- Provides attentive service throughout the guest's dining experience by accurately recording and communicating the guest's order, following up on guest requests with a sense of urgency, and personalizing the experience based on the guest's needs
- Practices alcohol awareness and exercises good judgment when serving guests alcohol to comply with applicable laws and Olive Garden procedures
- Interacts with Service Partner(s)'s guests throughout the dining experience by providing support that leads to 100% Guest Delight
- Delivers piping hot food to all guests following our Hot Food GO! standards
- Maintains accurate guest checks and manages cash, credit, and coupon transactions, adhering to all cash handling policies

ESSENTIAL PHYSICAL REQUIREMENTS

- Performs duties that require bending, lifting, reaching, twisting, and transporting of items (weighing up to 30 pounds)
- Works by standing and by moving in small and crowded spaces for up to 8 hours or longer if needed

Tips are paid at the discretion of the guests.

Participants will be using cleaning chemicals.

Participants may be handling pork products.

Internal Job Type: Server

No Students being hired: 7

Age requirement: None

Wage: 2.13 (plus tips)/per hour

Details:

Dress Code: Uniform

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Shirt: A clean and wrinkle-free, solid black, long-sleeved collared dress shirt, not faded or textured, must have black buttons. It must fit properly without being tight and must be securely tucked in at all times.

Pants: Neat, clean, crisp black pants with a crease. Must fit properly, not tight, not sagging or touching the floor. No jeans, leggings, or yoga pants are permitted. Black belt.

Shoes: They must be professional-looking black and have a closed toe and heel. A slip-resistant sole is mandatory. Black socks must be worn.

Participants must arrive to work on the first day in full uniform.

Requirements:

Non-smoker:

☐

Lifeguard Certified:

☐

Ski:

☐

CPR Certified:

☐

Swimmer:

☐

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Job Benefits (bonuses, incentives):

50% discount on food and non-alcoholic beverages purchased during shifts

25% discount available for food and non-alcoholic beverages for employees and up to 7 guests at all Darden restaurants.

Darden Discount Mall which offers more than 100,000 discounts from popular brands for items such as tickets and hotels, etc.

Details to be reviewed at orientation.

Is there a Social Security Admin office near you: Yes

SSA office details:

Are you willing to take student to the SSA office?: Yes

Rides provided by your house host.

Trips will be scheduled throughout the season for free and communicated directly to participants.

Participants are encouraged to contact house host (Priscilla Calvo) with scheduling questions, at email: northmyrtlehousing@gmail.com

The closest office is located approximately 10.6 miles away from the restaurant at:

STE 301

611 BURROUGHS AND CHAPIN BLVD

MYRTLE BEACH, SC 29577

Phone: 1-888-577-6601

Fax: 1-833-950-2243

Hours: Monday - Friday: 9:00 AM - 4:00 PM

Saturday and Sunday: Closed

Participant Requirements

What are the 3 most important qualities you look for in an employee:

hard-working, reliable, friendly

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Please list any special instructions or hiring restrictions by your company (if any):

Participants should be neat, clean and presentable for the work environment.
 Hair must be clean and styled.
 Personal cleanliness is very important.
 Maintain good hygiene, preventing unpleasant breath and body odor.
 Clothing should be clean, pressed and properly fitted.

Please Note: Friends and couples are welcome to apply, however, they should not expect to be assigned the same shift or be granted the same days off.

Are you interested in being a Greenheart Employer?☐

Yes

☒

No

Housing Options*You DO provide housing***Sex:****Is the participant required to sign a separate housing contract?**☒

Yes

☐

No

Is housing provided for the students? Yes**What type of housing is available?**☐

Dormitory

☐

Shared Apartments

☒

Other

Brief description of housing:

Housing is not managed by employer, however, is reserved for participant use.

Participants will stay in a shared duplex near the work site. The duplex is two houses linked by a laundry room. Each house is a 4 bedroom/ 4 bathroom home. 4 participants are assigned per room, each with their own bed. Bathrooms will be shared.

Facilities are fully furnished with full kitchens and shared sitting rooms with free laundry onsite. Everyone is given their own dishes to have for their stay. Participants will be given new bed sheets, pillows, and blankets.

Rent is paid in cash each week.

Participants may remain in the housing if they quit or are fired from their position as long as they continue to pay weekly rent.

Address: 3802 Dunes St**City, State, Zip:** North Myrtle Beach, SC 29582**Please check amenities/services provided with the housing, if applicable include additional costs:**

<input checked="" type="checkbox"/> Linens	<input type="checkbox"/> Telephone	<input checked="" type="checkbox"/> Furniture	<input checked="" type="checkbox"/> Cooking	<input checked="" type="checkbox"/> Kitchenware	<input checked="" type="checkbox"/> Microwave	<input checked="" type="checkbox"/> AC / Heat
<input checked="" type="checkbox"/> Bed	<input type="checkbox"/> Air Mattress	<input type="checkbox"/> Computer	<input checked="" type="checkbox"/> Internet	<input checked="" type="checkbox"/> WiFi	<input type="checkbox"/> Private Bathroom	

Rent of this housing (per participant)? \$130 per week**Are housing costs automatically deducted from participants' paychecks?**☐

Yes

☒

No

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Are utilities included? ☒ Yes ☐ No **Approx. cost of utilities (per participant)?** Not applicable

Is a housing deposit required upon arrival? Yes (upon arrival) A total of \$380 is due upon arrival, which includes a \$250 housing deposit and the first week of rent. If participants arrive in the middle of the week, the rent will be prorated.

The \$250 deposit is partially refundable. A refund of \$100 will be returned at check-out if the house is left in the condition it was given. The rest is kept for an admin and cleaning fee. An inspection will be scheduled before departure. Deposit may be forfeited if participants leave without notice. Must stay a minimum of 12 weeks.

How will the deposit be refunded to the participant (final paycheck, etc.)? Cash

Transportation To and From Work

How far is this housing from the job site? 1 - 2 miles N/A

How will the student get to and from work? Using a rideshare app such as Uber or Lyft. Buy used or new bike from \$30-\$100. Rent from \$70-\$90

What is the approximate ONE WAY travel time to work? 5 minutes with rideshare, 8 min on bike

What is the approximate ONE WAY travel cost to work? \$6-\$10 via rideshare (Uber or Lyft)

Participant Travel to Business

Participant should contact you: Upon boarding: ☐ Upon arrival: ☒

Employer's Emergency phone number: 912-312-8163
Saul Gomez cell phone (Director)

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☒ **PLANE***(Participants should book tickets directly through an airline or travel agent.)***Arrival to (city, airport):** Myrtle Beach International Airport (MYR)**Preferred Arrival Time:** Morning**Will participant be picked up from the airport?** Yes ☐ No ☒**If so, by who?** n/a**How far from the airport is your place of business?** 16 miles**Special instructions/comments regarding participant's arrival:**

Participants must contact the employer with their travel plans 2 weeks prior to coming to the United States; using email: DFiut@OliveGarden.com

When participants arrive at the airport, they are responsible for finding their own transportation to the housing.

Uber and or Lyft rideshares are available in the area for approximately \$41.00-\$57.00. Participants must have the Uber or Lyft app downloaded on their phone in order to use the service. This service is strongly recommended in this area due to the frequency of cars.

Transportation from the airport to check-in can also be arranged with the house owner, but the participant is responsible for contacting the owner in advance. To do so, text 570-807-7644 a week before arriving with arrival information.

Once checked into housing, please contact the restaurant at 843-272-7530 to inform them you have arrived.

Community Profile

This information will help students to know what to expect upon their arrival and help them prepare for their Work and Travel experience.

How would you describe your area? Tourist Area N/A

Please provide a brief description of your community: North Myrtle Beach is a beach town that is a great destination for families and tourists. There are 9 miles of beaches and plenty of shopping, dining options and recreational activities.

Is there anything special that students should bring? Clothing that is suitable for warm weather and comfortable walking shoes to explore the area. Participants should also bring swimwear to enjoy to local beaches. Anything else that will make the stay more comfortable and memorable.

What are the seasonal temperatures?**Spring:** Low 70s Fahrenheit**Summer:** High 80s Fahrenheit**Fall:** Low to Mid 70s Fahrenheit**Winter:** 60s Fahrenheit**What is near work?**

Transportation Depot:	<input checked="" type="checkbox"/>	On foot	<input type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A
Food/Super Market:	<input type="checkbox"/>	On foot	<input checked="" type="checkbox"/>	In town / by public transport	<input type="checkbox"/>	Requires a car	<input type="checkbox"/>	N/A

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Shopping Mall:		On foot	✓	In town / by public transport		Requires a car		N/A
Post Office:	✓	On foot		In town / by public transport		Requires a car		N/A
Bank:	✓	On foot		In town / by public transport		Requires a car		N/A
Public Library:		On foot	✓	In town / by public transport		Requires a car		N/A
Movie Theater:		On foot	✓	In town / by public transport		Requires a car		N/A
Restaurants:	✓	On foot		In town / by public transport		Requires a car		N/A
Fitness Center/Gym:		On foot	✓	In town / by public transport		Requires a car		N/A
Sports/Recreation Facility:		On foot	✓	In town / by public transport		Requires a car		N/A
Nightlife:		On foot	✓	In town / by public transport		Requires a car		N/A
Laundromat:		On foot	✓	In town / by public transport		Requires a car		N/A
Internet Access:	✓	On foot		In town / by public transport		Requires a car		N/A

Indicate other nearby activities:

Walmart and major supermarkets are located nearby. The beach is walking distance from the house. Other activities in the area include a wax museum, aquarium, fishing, kayaking tours, and plenty of outdoor activities. Participants can enjoy these activities during their free time.

List of interesting area websites:

<https://www.nmb.us/>
<https://www.explorenorthmyrtlebeach.com/>
<https://www.visitmyrtlebeach.com/plan/neighborhoods/north-myrrtle-beach/>

Is there wireless internet available?

Free WiFi is available in the rental home and at the restaurant.

Additional Comments:

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As with any bicycle purchase, please do check that the brakes are in good working order, purchase a helmet, light and lock. Participants are also expected to review the Bike Safety information listed in their GEO account under Participant Resources.

Participants will be meeting new people and interacting with Americans and other international participants at work and on their time off. This area receives many tourists so participants will be able to interact with local Americans and visitors to this resort town on a daily basis. Experiencing American culture will be part of participants' lives while living in this seasonal area.

For additional cultural opportunities participants are recommended to join the Greenheart Club: <https://greenheartclub.org>. Through the Greenheart Club participants can connect with each other, ask questions, find volunteer opportunities, take courses, and access various resources. Participants can access the Greenheart Club through their Greenheart Exchange Online account: <https://geo.greenheart.org/> - find a link in the lower right corner of their home page. Additionally, participants can check-out Visit The USA website: <https://www.visittheusa.com>.

Participants whose employment is terminated (involuntary or voluntarily), will have 1 week from the time that they end their position to secure permanent housing that complies with Greenheart Exchange's Housing Guidelines and submit a Self-Arranged Job Offer (SAJO) to Greenheart Exchange for consideration. Participants who end employment are required to move out of employer housing within 48 hours. If participants are not able to secure permanent housing and acceptable SAJO within 1 week deadline in the area, they have the option to end their programs or continue search for a new job and housing in different location for another week. Participants cannot be unemployed for longer than 2 weeks. Participant's failure to submit a SAJO within a two-week timeframe will result in shortening the participant's program sponsorship.

If Greenheart Exchange rejects SAJO, the participant has 1 business day to resubmit SAJO in accordance with instructions received from Greenheart Exchange. Failure to resubmit SAJO within 1 business day may result in shortening the participant's sponsorship. Information about prohibited jobs for J-1 SWT program participants can be found here: <https://greenheartexchange.org/host/host-hire-seasonal-staff/#/tab/regulations>

Please feel free to attach any other additional information.

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J-1 Work and Travel Program Employer Placement Agreement

TERMS OF AGREEMENT:

This document signifies an agreement between the employer listed above and CCI Greenheart. The Terms of this agreement, including the Employer Placement Agreement and hired Participant's Placement and Housing Agreement, may be found on the internet, at this URL:

<https://docs.cci-exchange.com/wp-content/uploads/2015/03/SWT-Host-Organization-Terms-of-Agreement.pdf>

The employer representative signing this Agreement is required to print, review, and retain a copy of these TERMS OF AGREEMENT for his or her own records.

By signing below, I do hereby acknowledge and agree to the terms and conditions for CCI Greenheart's Work and Travel Program (including the Employer Placement Agreement and the Participant Placement and Housing Agreement), as listed at the above URL.

Nicole Schulze

Authorized EMPLOYER Representative's Signature:

Compliance Administrator

Authorized EMPLOYER Representative's Title:

Darden Restaurants, Inc

Name of EMPLOYER Company:

02/11/2025

Date:

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